

What is electric choice?

In Pennsylvania, the two primary charges included in your monthly electric bill are for the “supply” or “generation” and “delivery” or “distribution” of your electricity. Customers can shop and compare offers for the “supply” portion of their bill and choose a supplier other than their local “electric distribution company” or “utility.”

What are some of the reasons for shopping?

- *Price* - Customers in Pennsylvania who do not shop, remain on “default service” with their local utility and will pay the rate per kilowatt hour (kWh) noted in the table below. Throughout the year, the local utility will periodically increase or decrease their rate. Customers can shop offers from competitive suppliers and take advantage of lower prices, short term contracts or lock in a price for a long-term contract that may be slightly higher than what the utility rate, but will may be lower than future utility rates term, “hedging” against the higher price to come.
- *Renewable energy* – Many customers like to purchase clean energy to reduce their carbon footprint. All Pennsylvania utilities and competitive suppliers are required to source renewable energy for 18% of the supply they provide to customers. Some competitive suppliers also offer products with a higher (even up to 100%) renewable energy makeup.
- *Value-added products* – In competitive markets, companies can provide unique and innovative products and services based on a customer’s individual energy needs. Some examples of special products include free nights and weekends for residential electric vehicle charging, home warranty products, smart home devices and digital tools to help customers control their energy usage. Details on these products are not always listed on the state shopping platforms but can be found on the individual supplier websites.

2022-2023 Winter Default Service Rates for Pennsylvania Residential Customers:

Utility Supplier	Rate Term	Supply Rate	Rate Term	Supply Rate
Citizens Electric	12/1/22 – 5/31/23	12.23 ¢ / kWh	6/1/23 – 11/30/23	TBD
Duquesne Light	12/1/22 – 5/31/23	11.25 ¢ / kWh	6/1/23 – 11/30/23	TBD
Met-Ed	12/1/22 – 2/28/23	10.30 ¢ / kWh	3/1/23 – 5/31/23	10.0 ¢ / kWh
PECO	12/1/22 – 2/28/23	9.86 ¢ / kWh	3/1/23 – 5/31/23	TBD
Penelec	12/1/22 – 2/28/23	9.89 ¢ / kWh	3/1/23 – 5/31/23	9.57 ¢ / kWh
Penn Power	12/1/22 – 2/28/23	10.51 ¢ / kWh	3/1/23 – 5/31/23	10.45 ¢ / kWh
PPL	12/1/22 – 5/31/23	14.61 ¢ / kWh	6/1/23 – 11/30/23	TBD
UGI Electric	12/1/22 – 5/31/23	12.9 ¢ / kWh	6/1/23 – 11/30/23	TBD
Wellsboro Electric	12/1/22 – 5/31/23	12.82 ¢ / kWh	6/1/23 – 11/30/23	TBD
West Penn Power	12/1/22 – 2/28/23	8.51 ¢ / kWh	3/1/23 – 5/31/23	8.23 ¢ / kWh

(Source: PA Public Utility Commission: “Adjustment Clause Rate Adjustments by Utility” Last updated Jan. 13. 2023)

How to Shop:

Find out how much you are currently paying for electric supply by looking at the “standard service rate,” “supplier rate,” “supply” or “generation charge” on your utility electric bill.

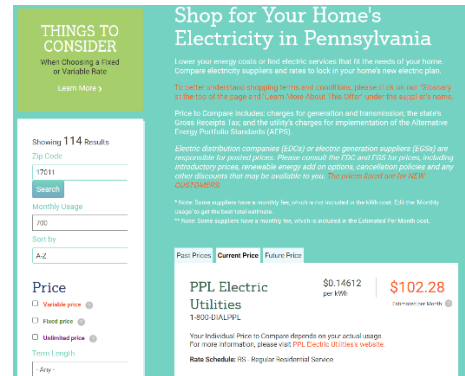
That price is multiplied by the number of kilowatt hours (kWhs) you use per month to generate your “supply” charge. If you are still on “default service” with your local utility, you can see how much you currently pay and can expect to pay per kilowatt hour from the table above.

PENNSYLVANIA ELECTRIC SUPPLY SHOPPING GUIDE WINTER 2022-2023

2 Visit www.PAPowerSwitch.com and input your zip code and select “view full results” on the next page.



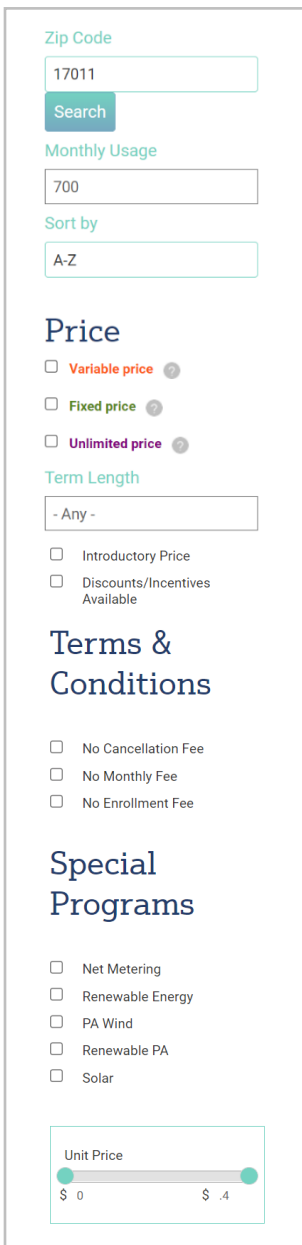
3 Your local utility and the current rate per kWh will appear at the top of the list. If their rate term is coming to an end and they have published rates for the next term, you can find those under the “future price” tab.



If you are not enrolled with a competitive supplier and are shopping based on price, this is your price to compare with the offers listed below.

If you are enrolled with a competitive supplier, you can see how much you are currently paying in the supply portion of your bill shown on page one.

4 You can narrow your search results using the qualifiers on the left side of the page.



Monthly Usage – The estimated energy costs and savings in the search results are calculated based on the average home monthly usage of 700 kWh. If you wish to update this number using your home’s specific energy usage, you can find that information on your utility bill.

Variable Price – A price that may change with the market conditions by the hour or day, according to the supplier’s disclosure statement.

Fixed Price – A price that will remain the same for at least three billing cycles or however long the contract term is.

Unlimited Price – A set price that is locked in with an amount that does not change monthly based on kWh usage.

Term Length – The minimum number of months for a contract period.

Introductory Price - Products that include an introductory price that may not be maintained for the duration of the contract.

Discounts / Incentives Available – Offers that include special discounts, such as free usage hours or incentives, such as payment for reduced usage during peak hours.

No Cancellation Fee – The contract can be cancelled, and you can switch to a new supplier at any time without financial penalty.

No Monthly Fee – There is no additional monthly fee to enroll in this product.

No Enrollment Fee – There is no one-time fee to initiate a contract.

Renewable Energy Selections – Select these options to show products with a higher renewable energy make-up than the minimum state requirement. “Renewable Energy” and “Solar” energy supplies are sourced from renewable energy sources around the country. “PA Wind” and “Renewable PA” are sourced from renewable energy sources in the state of Pennsylvania.

Unit Price – Use this toggle to filter results based on price per kWh.

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Select the “compare” checkbox under offers in the search results that you wish to compare against each other on key search criteria.

Or, if you have decided on an offer, click “Sign up for this Offer” and you will be directed to the supplier’s website. If you are not immediately directed to a page with the offer you have selected, review the supplier’s available offers and be sure to select the same product you chose on the PA Power Switch platform. Carefully review the terms and conditions before signing up.

Santanna Energy Services
866-752-1907

Price Structure: **Fixed**

Discount Available: **No**
Introductory Price: **No**
Renewable Energy: **No**

Cancellation Fee: **\$1,000**
Term Length: **12 months**
Monthly Fee: **Yes**
Term End Date: **No**
Enrollment Fee: **No**

\$0.10590 per kWh
\$80.12
*Estimated per Month
Rate last updated on January 07, 2023

Sign up for this Offer
View All Offers >
 Compare

Learn More About This Offer

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Most Pennsylvania customers can be switched to their new supplier in three (3) business days once the electric utility is notified of the switch by the supplier. If the utility does NOT have accelerated switching, the effective date of service with the new supplier depends on the customer’s next meter read date and can take 11 to 40 days.

You should receive a confirmation email or letter from your new supplier with your contract details. Review this information to ensure the terms align with the product you selected online. Your utility will also send you a confirmation letter.

Energy Harbor LLC
504-350-0310

Price Structure: **Fixed**

Discount Available: **No**
Introductory Price: **No**
Renewable Energy: **No**

Cancellation Fee: **No**
Term Length: **34 months**
Monthly Fee: **No**
Term End Date: **No**
Enrollment Fee: **No**

\$0.11280 per kWh
\$78.96
*Estimated per Month
Rate last updated on January 06, 2023

Sign up for this Offer
View All Offers >
 Compare

Learn More About This Offer

You will still receive your bill from your local utility. Once you have enrolled with a new supplier, the supplier’s name and price per kWh will be reflected on your utility’s bill in the supply section noted on page one above.

Smart Shopper Tips:

- Note the contract end date with your new supplier and set a reminder on your calendar to review the terms of the contract (if it will be automatically renewed) or shop for a new supplier.
- Even if you are in a long-term contract, check the [PA Power Switch](https://www.papowerswitch.com) site monthly to determine if you can find an offer that better suits your needs.
- If you are shopping for cost-savings, consider your local utility’s upcoming rate changes (typically in the winter and summer) in addition to the current rates. Many suppliers provide long term, fixed rate contracts. While the price might not be lower than the current utility rate, it may be lower than what the utility rate will be in the upcoming term and worth switching for the future savings.
- With automatic renewal, your contract with the supplier will be automatically renewed at the end of term, but that product in the initial contract may no longer be available and the renewal may include different terms or a different price. Your supplier is required to provide two notifications of renewal 30 to 60 days prior to the expiration of the original contract. This will include any updated terms. Review the updated terms and compare them with current offers on the [PA Power Switch](https://www.papowerswitch.com) site.

Unhappy with your Service?

If you are not happy with the service your supplier is providing or the rate you signed up for is not the rate you are paying, review the terms of your contract and contact your supplier. If you are unable to resolve the issue with the company, you can contact the state resources below for assistance.

Contact: **Pennsylvania Public Utility Commission**
Bureau of Consumer Services
800-692-7380
puc.pa.gov/complaints/informal-complaints

Pennsylvania Office of Consumer Advocate
(800) 684-6560
oca.state.pa.us

About this Guide:

This guide was developed by My Energy Choice to help educate customers on the benefits of shopping for a competitive electric supplier and how to make informed decisions in the market. While price is not the only reason customers shop, Pennsylvania customers on default service are facing rate increases and this guide provides price-specific shopping tips and information on how to shop and compare rates and terms.

Have a suggestion for how to improve this guide or a question? Email community@supportenergychoice.org.